



Minimum technical requirements for Picanoc Internet service

100 Mbps or less¹

Windows and Mac

	Minimum	Recommended*
Ethernet card	100 Mbps	1 Gbps
Operating system	Windows 7	Windows 10 with the most recent Service Pack.
Processor	2 GHz (Windows) or Core Solo 1,5 GHz (Mac)	2 GHz (Windows) or Core Solo 1,5 GHz (Mac)
RAM	2 Go	4 Go
Hard disk (free space)	20 Go	20 Go

100 Mbps to 300 Mbps

Windows and Mac

	Minimum	Recommended*
Ethernet card	1 Gbps	1 Gbps
Operating system	Windows 8.1	Windows 10 with the most recent Service Pack.
Processor	I3	I3 or superior
RAM	2 Go	4 Go
Hard disk (free space)	20 Go	20 Go

300 Mbps to 1 Gbps²

Windows

	Minimum	Recommended*
Ethernet card	1 Gbps	1 Gbps
Operating system	Windows 8.1	Windows 10 with the most recent Service Pack.
Processor	I7	I7 or superior
RAM	8 Go	8 Go
Hard disk (free space)	20 Go	20 Go
Wired ethernet connection	Cat5e	Cat5e/Cat6

¹ A wired connection is required to achieve speeds up to the maximum speed of your plan.

² Today, the average maximum speed most wireless devices can enjoy is between 150 and 300 Mbps. With 1 Gigabit Internet, you'll ensure more of your devices can perform at their best, at the same time.